i4™

Setting up i4 to Work with Microsoft® Windows 7/8

November 16, 2013

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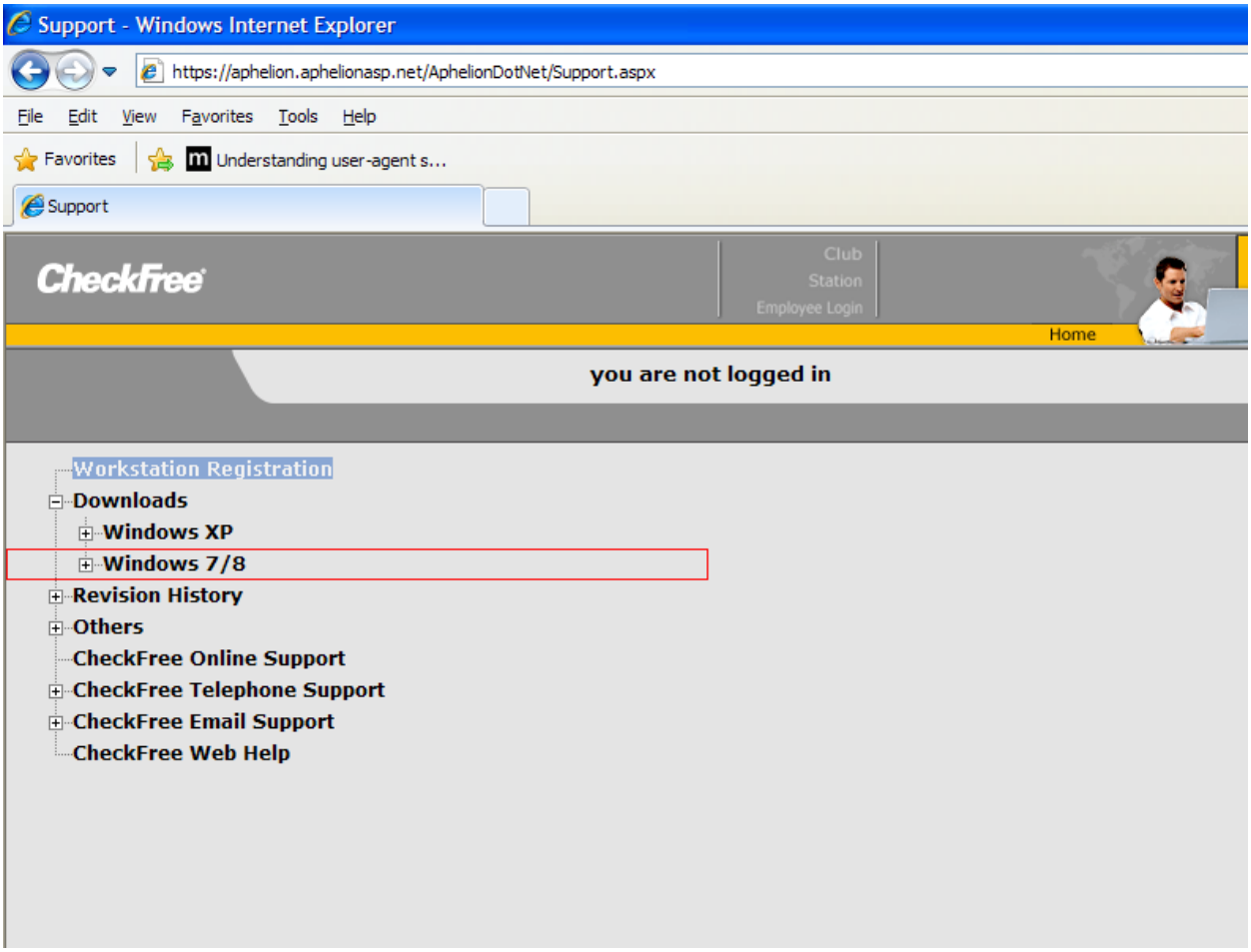
Introduction

This document provides instructions for setting up the drivers and components for i4 in the Windows 7/8 environments.

Important: The installation processes for the drivers not documented in this guide are the same as installing those drivers in a Windows XP environment.

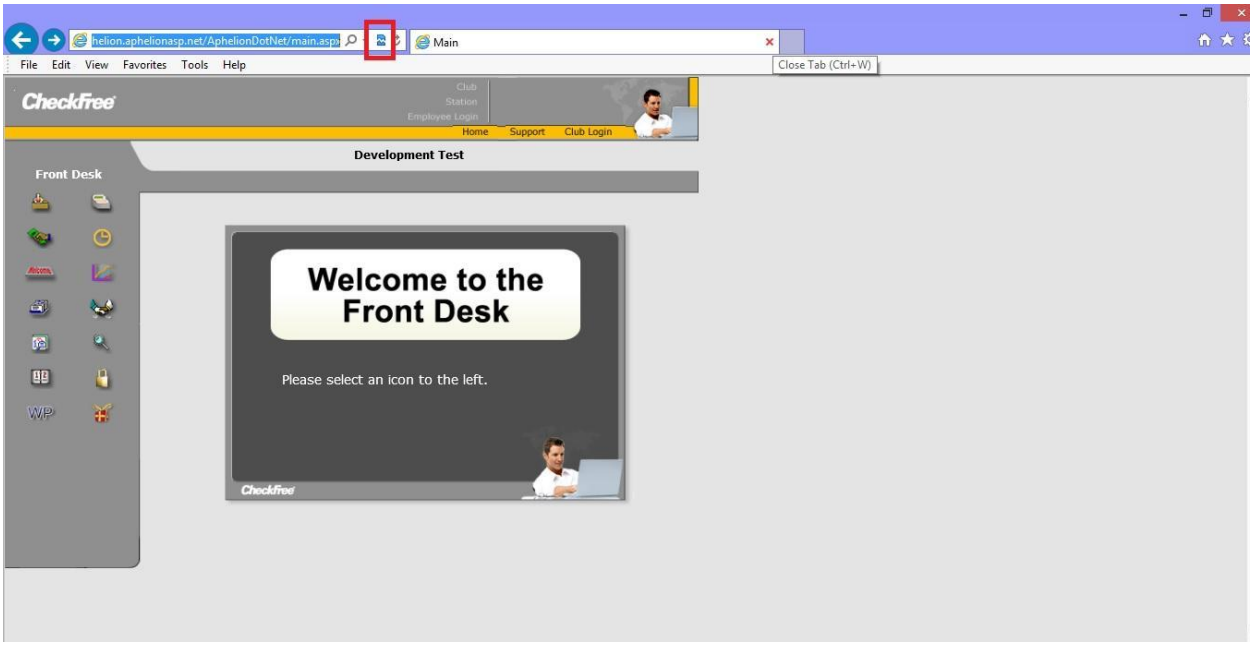
All drivers and components for i4 are available using the Support tab on the i4 front counter support page



Setting up the Internet Explorer Browser

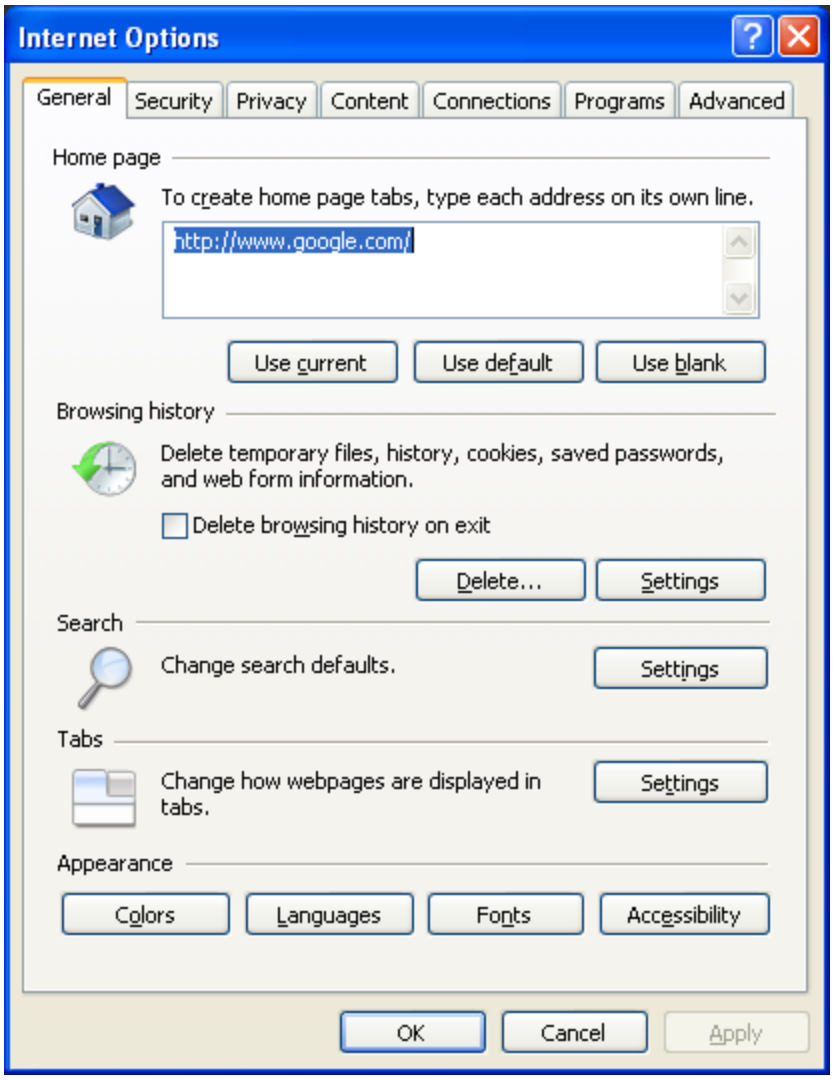
Follow these steps to set up the Internet Explorer (IE) browser for use with Windows 7/8.

1. Turn on the compatibility View for aphelion front counter site:
    - To turn on the compatibility mode, browse https://aphelion.aphelionasp.net/.
    - Click the compatibility view button.

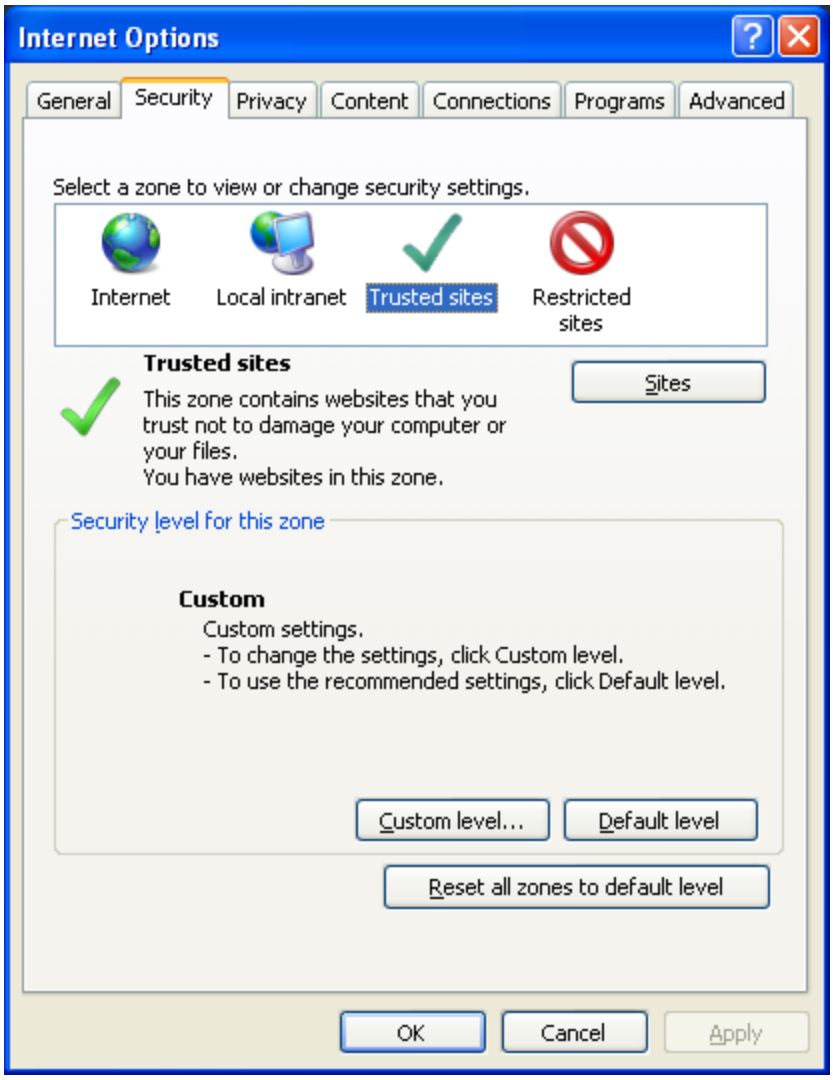


Note: Turning on compatibility mode will correct all display related problems like out of place menus, images, text boxes and buttons.

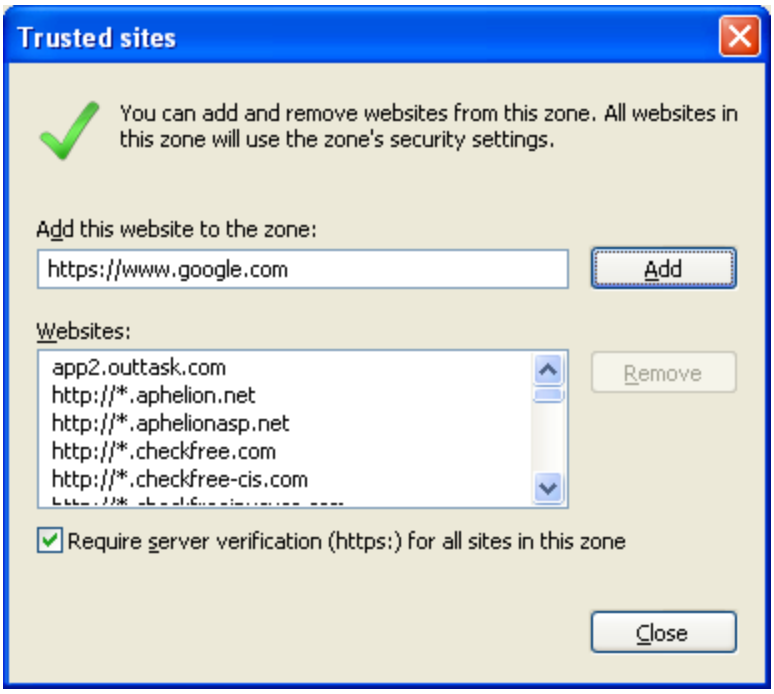
2. On browser setting make sure the site aphelion.aphelionasp.net is added to trusted site:
    - Select Internet Options from the IE menu. The Internet Options dialog box appears.



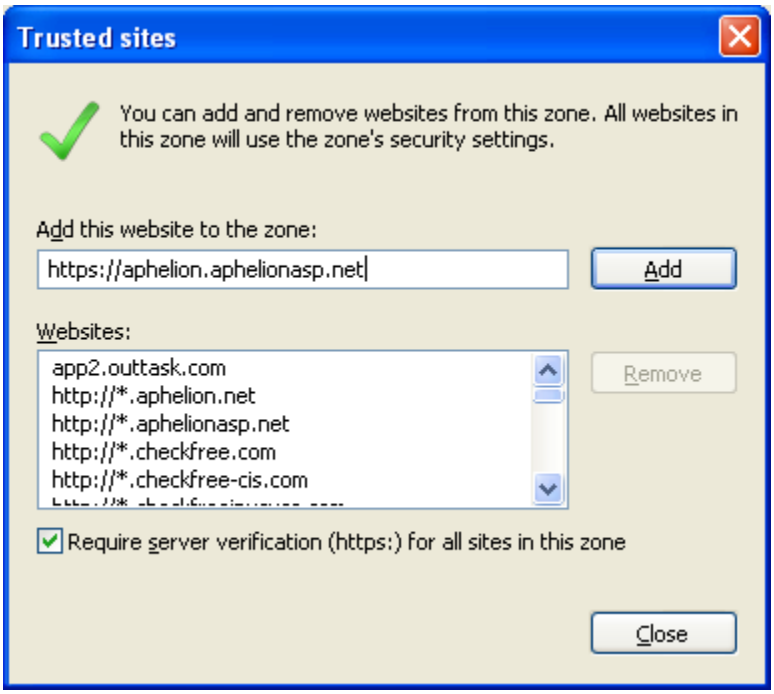
- Click the Security tab.
- Click the Trusted sites zone.



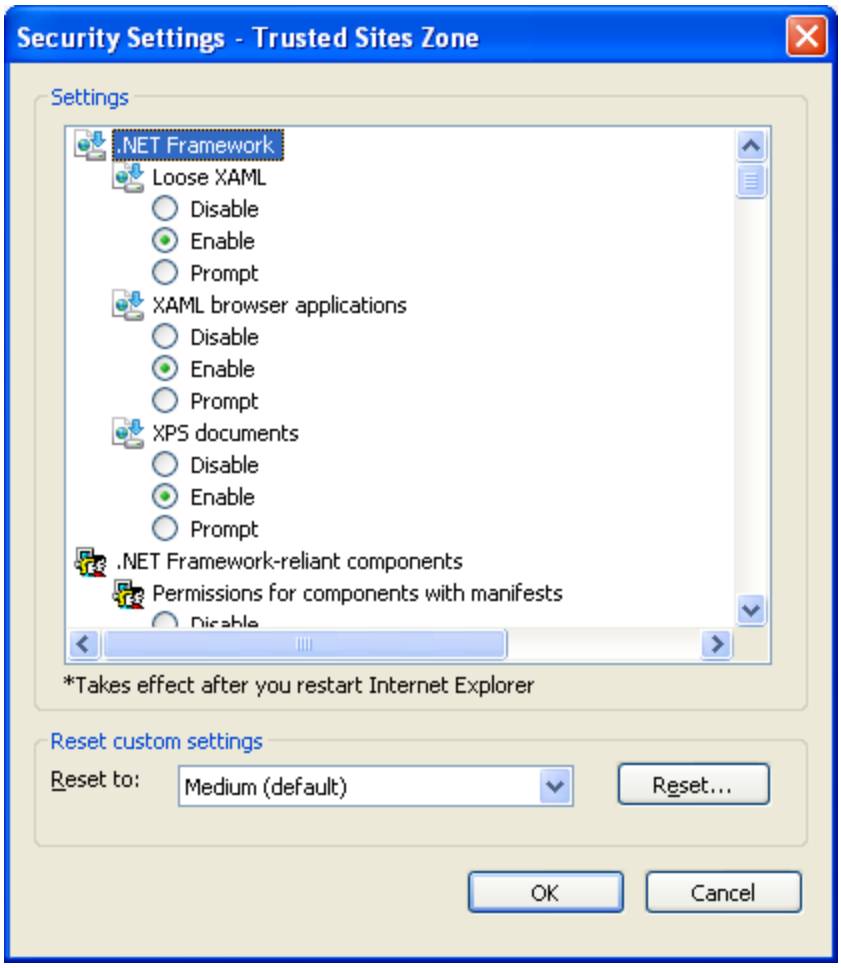
- Click the **Sites** button. The Trusted sites dialog box appears.



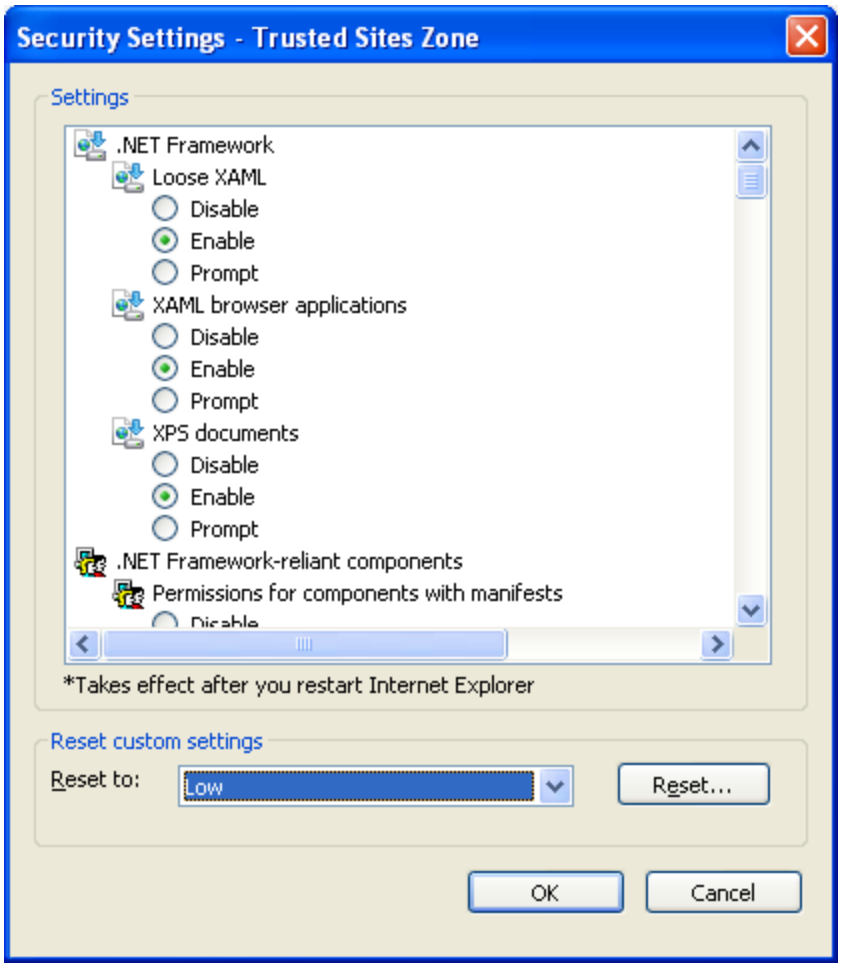
- In the Add this website to the zone field, enter https://aphelion.aphelionasp.net/.



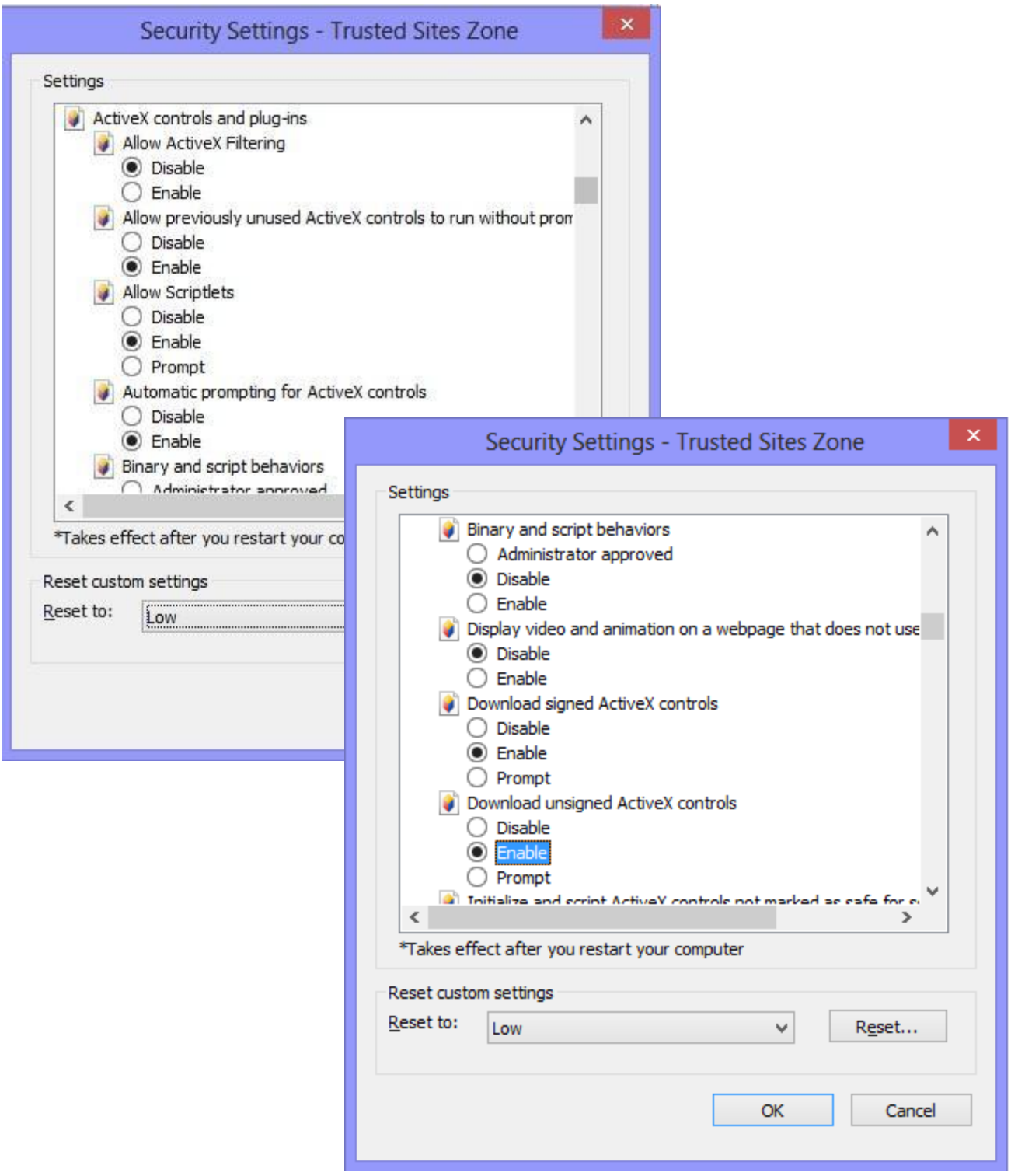
- Click the **Add** button. The site is added to the list.
- Click the **Close** button. The Internet Options dialog box appears with the Security tab on top.
- Click the **Custom level** button. The Security Settings – Trusted Sites Zones dialog box appears.

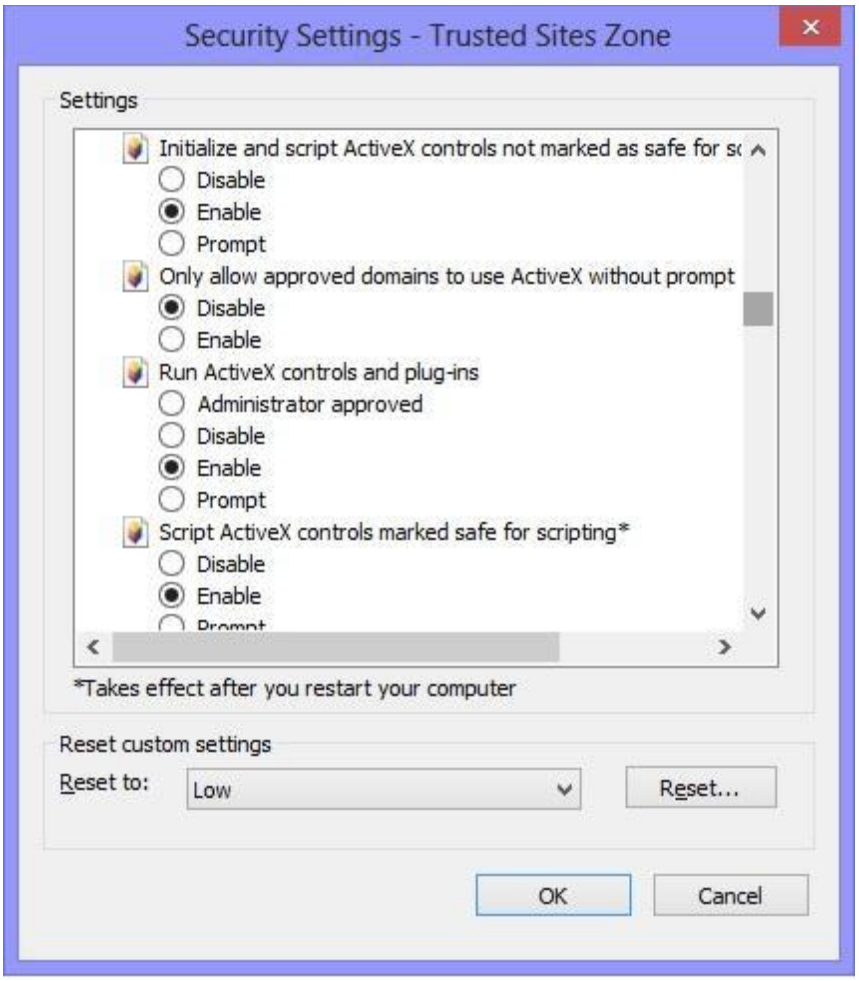


- In the Reset custom settings area, change the setting to Low.



- Click the **Reset** button. A Warning! Message pops up.
- Click the **Yes** button.
- Update the ActiveX controls and plug-ins settings as follows.


Security Settings - Trusted Sites Zone
Settings
ActiveX controls and plug-ins
Allow ActiveX Filtering
Disable
Enable
Allow previously unused ActiveX controls to run without prom
Disable
Enable
Allow Scriptlets
Disable
Enable
Prompt
Automatic prompting for ActiveX controls
Disable
Enable
Binary and script behaviors
*Takes effect after you restart your co
Reset custom settings
Reset to:
Low
Security Settings - Trusted Sites Zone
Settings
Binary and script behaviors
Administrator approved
Disable
Enable
Display video and animation on a webpage that does not use
Disable
Enable
Download signed ActiveX controls
Disable
Enable
Prompt
Download unsigned ActiveX controls
Disable
Enable
Prompt
*Takes effect after you restart your computer
Reset custom settings
Reset to:
Low
Reset...
OK
Cancel



- Click the **OK** button.

Setting up i4 to Work with Finger Prints

Setting up i4 to work with finger prints is a 2-step process:

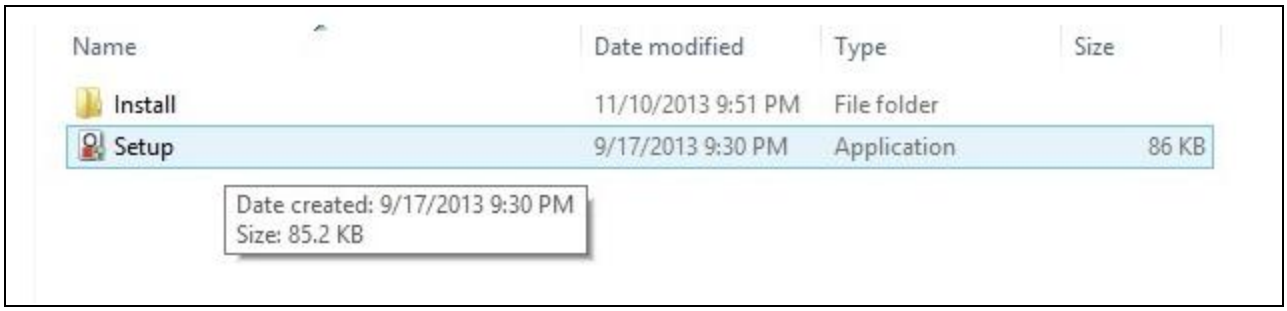
- Installing DigitalPersona One Touch RTE
- Installing the JFI Fingerprint Component

Installing DigitalPersona One Touch RTE

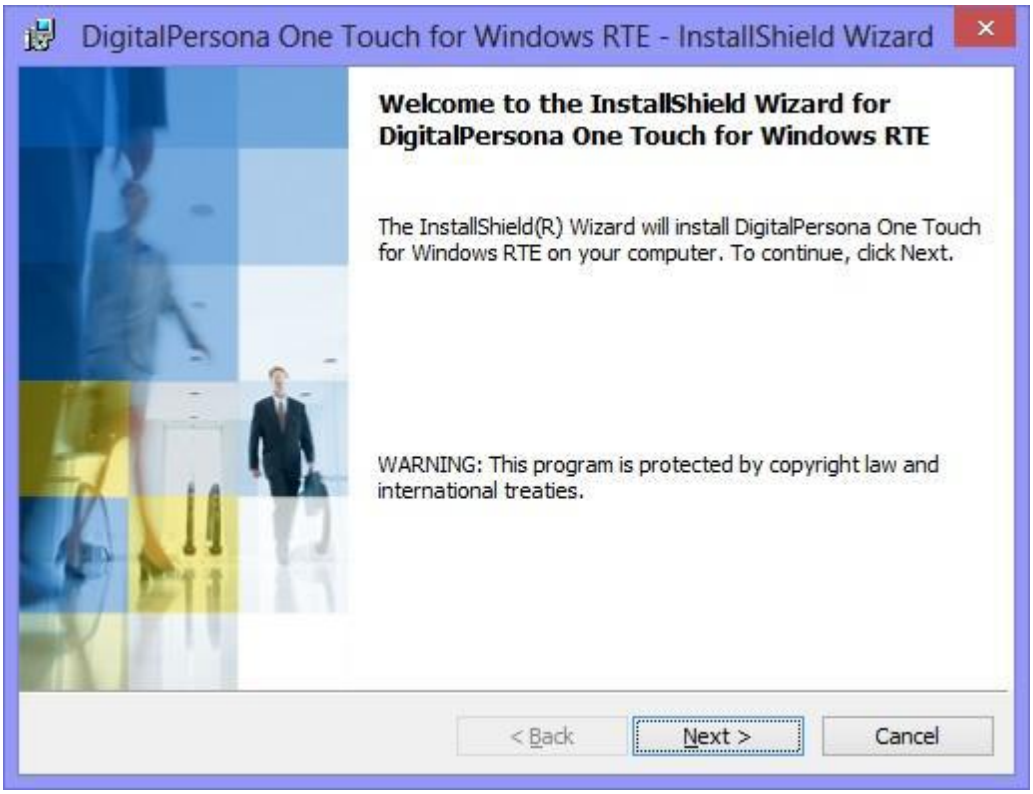
To install DigitalPersona One Touch RTE, follow these steps:

1. Sign on to i4.
2. Open the support page.
3. Select the DigitalPersona One Touch RTE Installer.

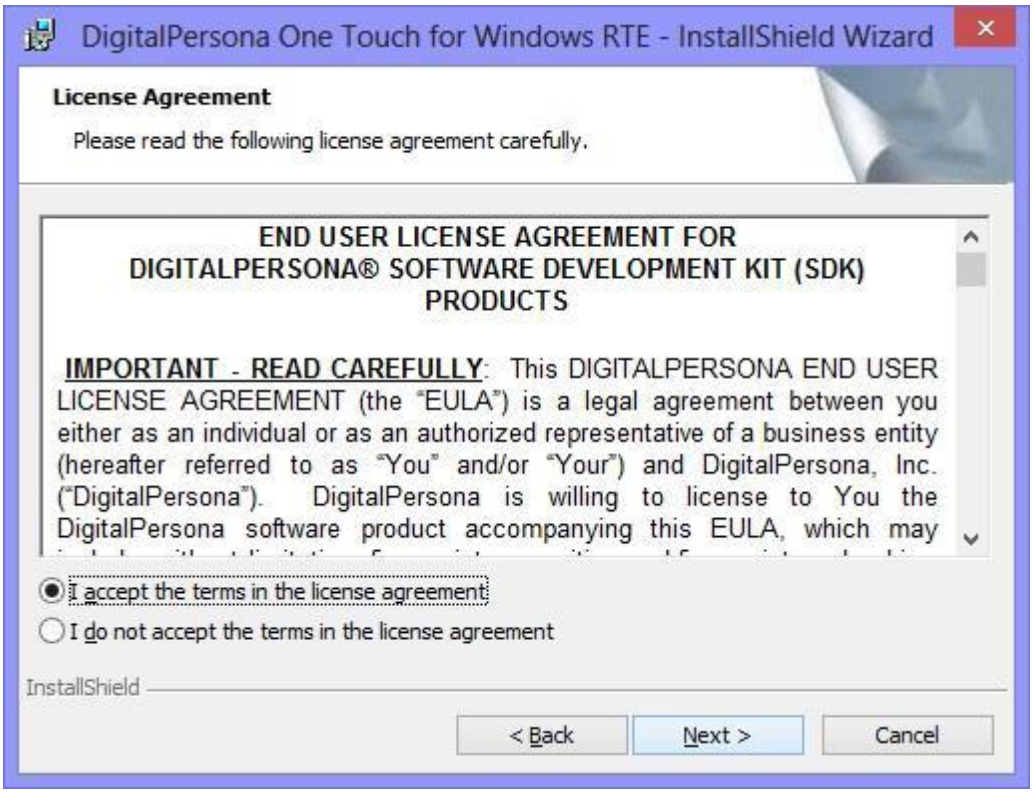
4. Save it to a local folder.
5. Unzip the DigitalPersona_One_Touch_RTE.zip to a local folder.
6. Right click the setup.exe file.



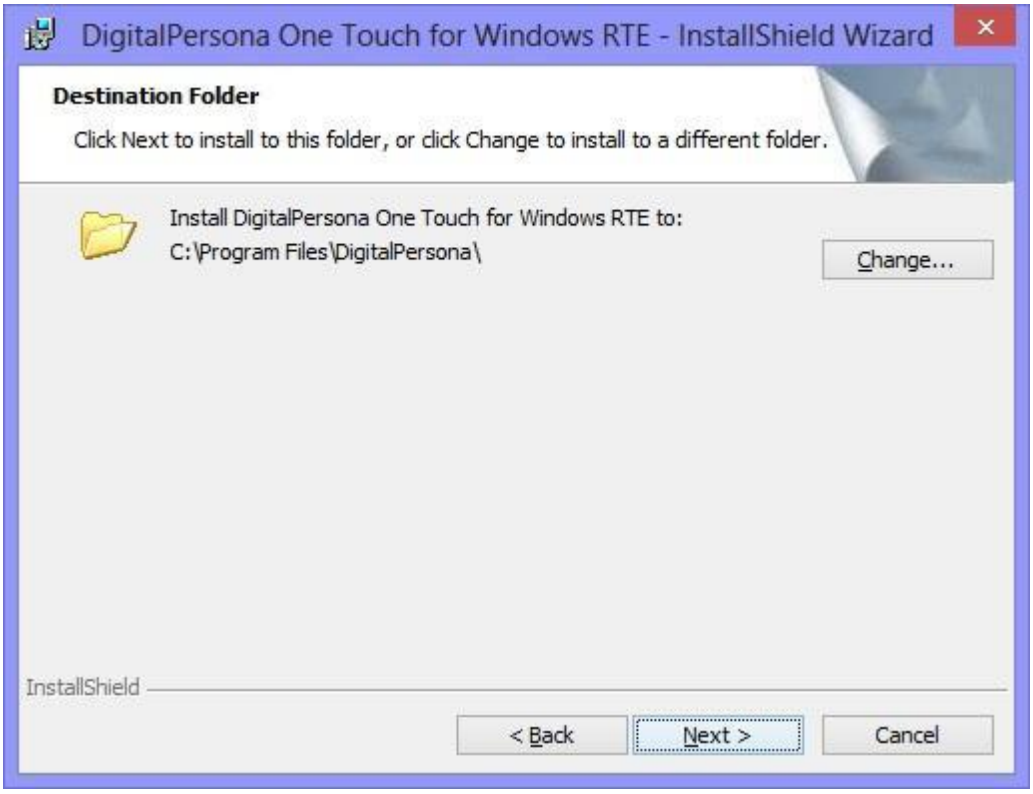
7. Click the Run as Administrator option. The Welcome dialog box appears.



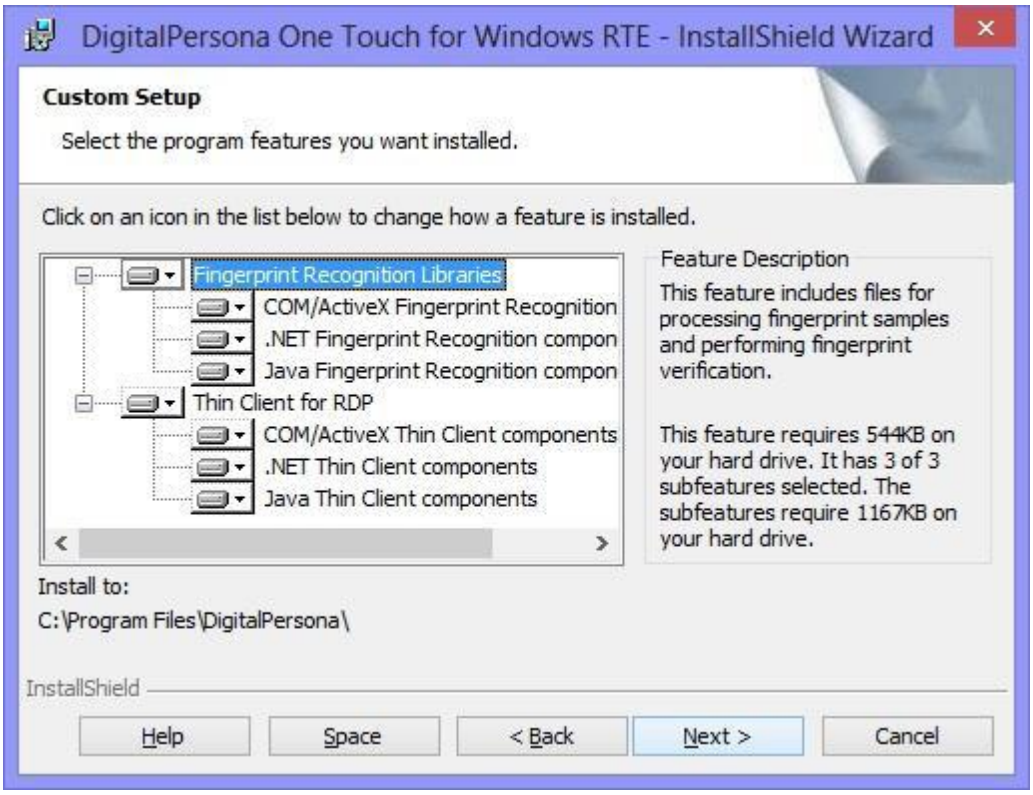
8. Click the **Next** button. The License Agreement dialog box appears.



9. Click the I accept the terms in the license agreement option.
10. Click the **Next** button. The Destination Folder dialog box appears.

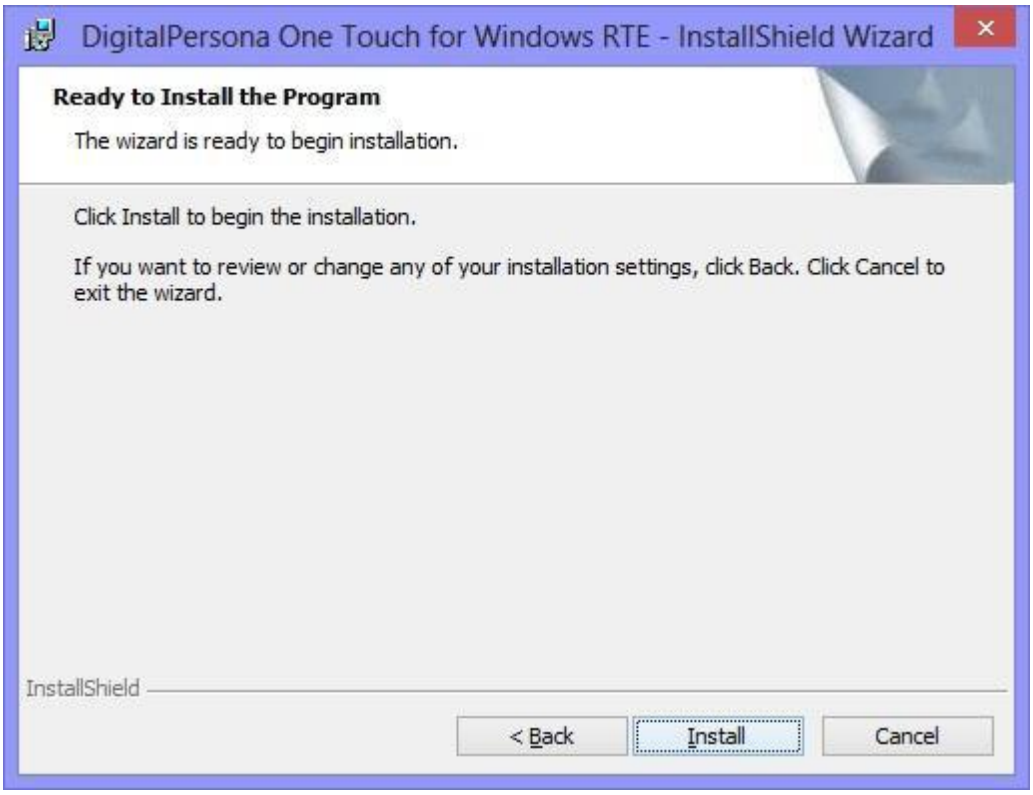


11. Click the **Next** button. The Custom Setup dialog box appears.

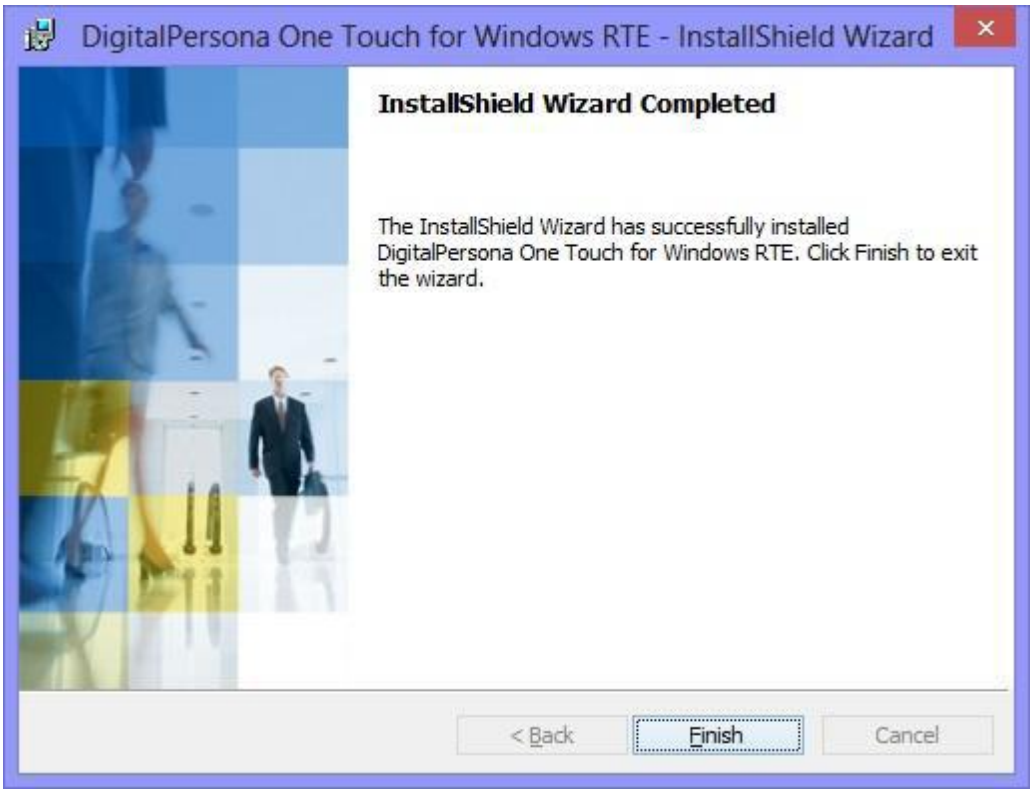


12. Click the **Next** button. The Java Runtime Environment dialog box appears.

13. Click the **Next** button. The Ready to Install the Program dialog box appears.



14. Click the Install button. When the installation is completed, the InstallShield Wizard Completed dialog box appears.



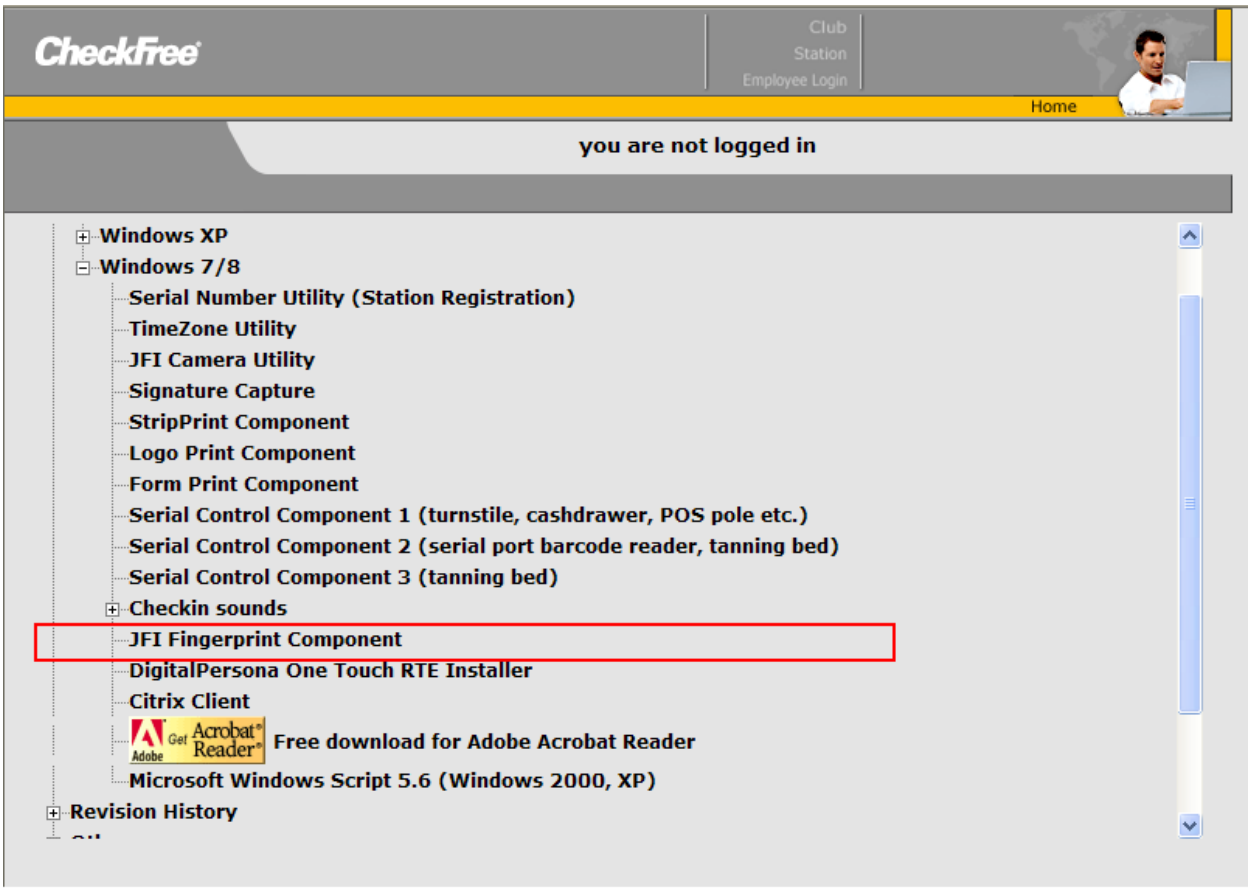
15. Click the **Finish** button.

Important: If a restart is required, restart your computer to complete the installation.

Installing the JFI Fingerprint Component

To install the JFI finger print component, follow these steps:

1. On the support page, select the JFI Fingerprint Component.

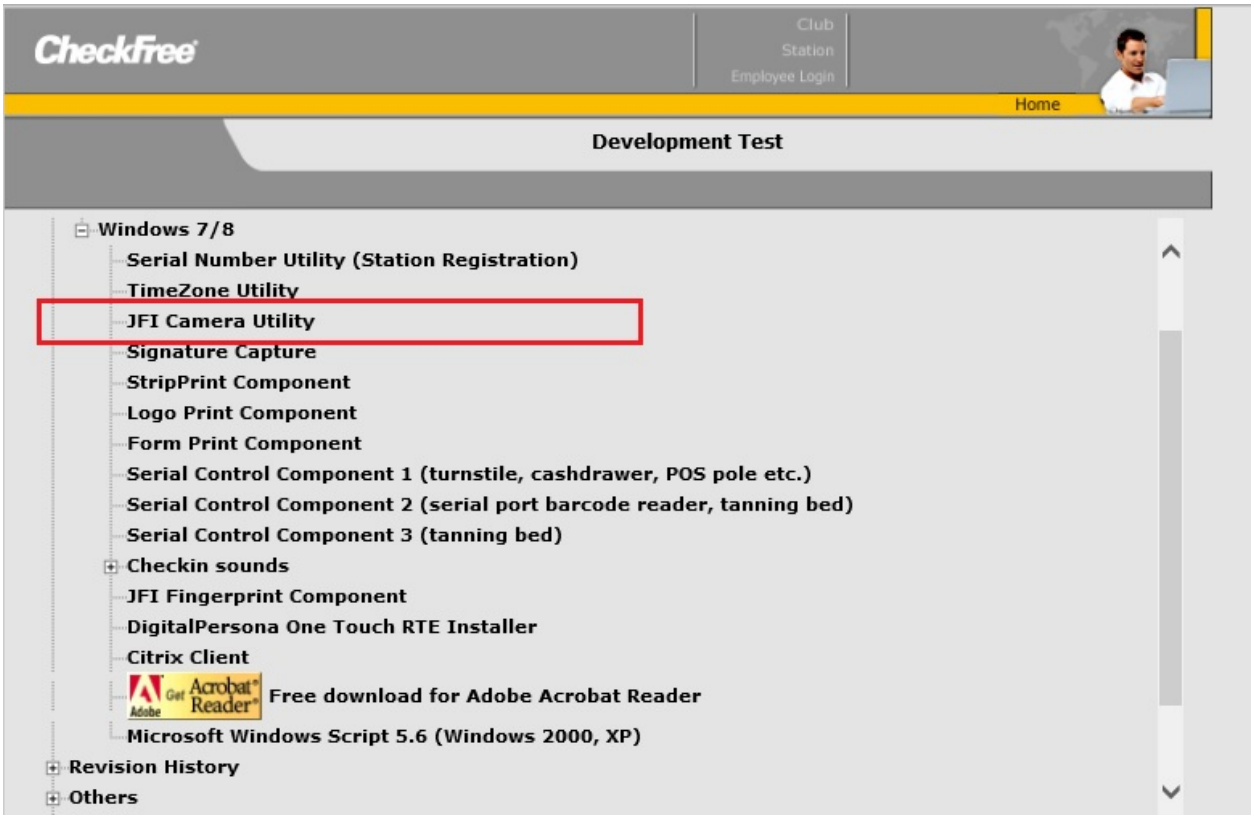


2. Save it to a local folder.
3. Unzip the DigitalPersona_One_Touch_RTE.zip to a local folder.
4. Right click the setup.exe file.
5. Click the Run as Administrator option. The Welcome dialog box appears.
6. Run the Wizard accepting all of the defaults.

Installing the JFI Camera Utility

To install the JFI camera utility, follow these steps:

1. On the support page, select the JFI Camera Utility.

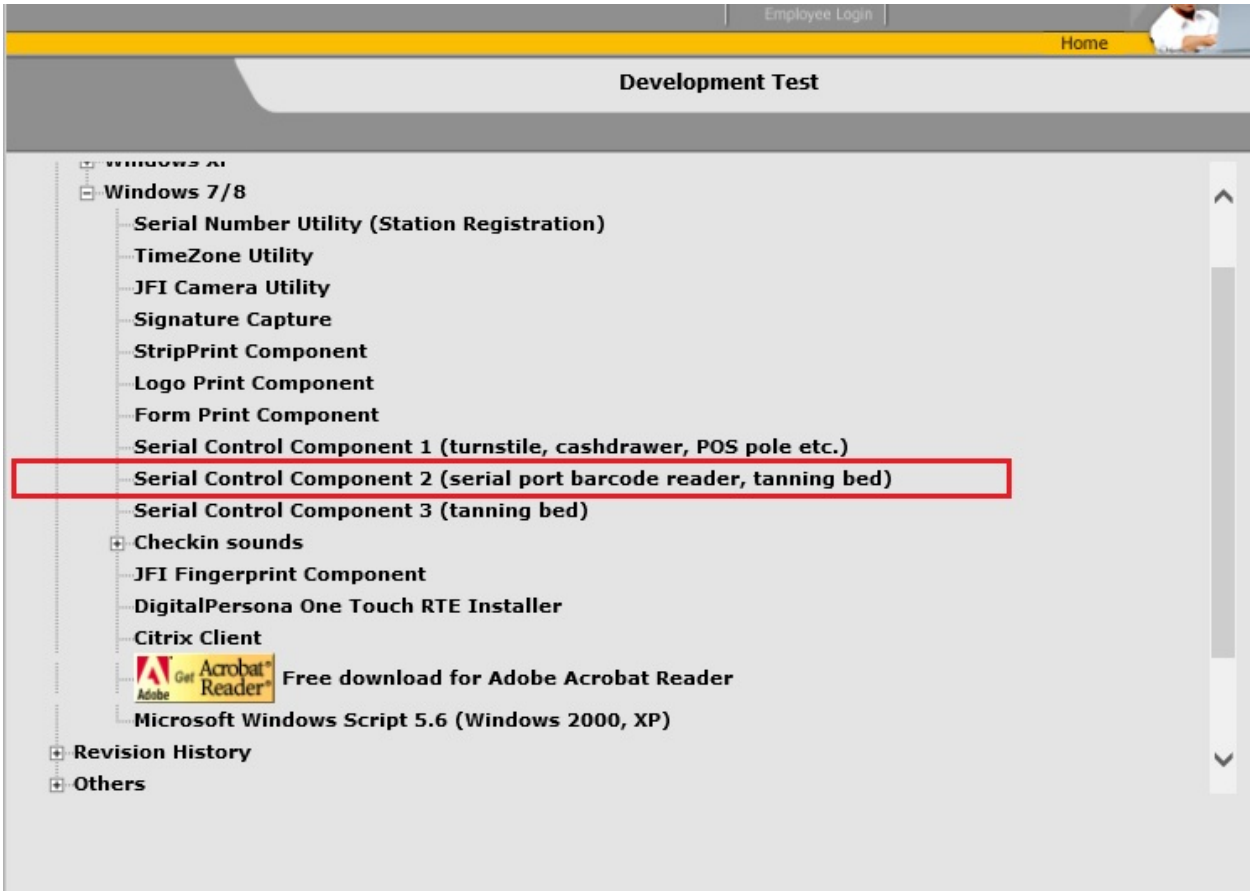


2. Save it to a local folder.
3. Unzip the JFI_Image_Capture_Installer.zip to a local folder.
4. Right click the setup.exe file.
5. Click the Run as Administrator option. The Welcome dialog box appears.
6. Run the Wizard accepting all of the defaults.

Installing the Serial Control Component 2

To install the serial control component 2 for the serial port barcode reader, follow these steps:

1. On the support page, select the Serial Control Component 2 option.



2. Save it to a local folder.
3. Unzip the Serial_Control_Component_2.zip to a local folder.
4. Right click the setup.exe file.
5. Click the Run as Administrator option. The Welcome dialog box appears.
6. Run the Wizard accepting all of the defaults.